Change was slow at Norwegian archives development...
... but how to modernize a train at speed?
THIS PRESENTATION

THE DIGITAL MATURITY OF NORWAY
THE PROBLEMS WITH ARCHIVES IN NORWAY
THE APPROACH OF THE NATIONAL ARCHIVES
ACHIEVEMENTS AND GOALS THIS FAR
NORWAY IN BRIEF
NORWAY — A HIGHLY DEVELOPED DIGITAL ECONOMY

Source: EU Digital Scoreboard 2018
NORWAY — A HIGHLY DEVELOPED DIGITAL ECONOMY

Source: Statistics Norway and EU Digital Scoreboard, 2018
THE PROBLEM
(WITH DIGITAL ARCHIVES IN NORWAY)
IN MARCH 2017 THE AUDITOR GENERAL REPORTED TO PARLIAMENT...
The ministries have huge gaps in their records

- They do have records – about half a million documents a year
- Abundant evidence of poor routines in general and for areas of high public interest
- Important areas with no or poor records:
  - Decision to stop a 2,4 B NOK ICT project in the Norwegian Police
  - Norwegian bilateral relations with China 2010 – 2017 (after Nobel peace price to Chinese oppositional Li Xiabao)
  - Decision not to meet Dalai Lama in 2014
  - Investigation of the basis of international law for Norway to take part in the action against ISIS.
CURRENT SITUATION IS UNMANAGEABLE FOR PUBLIC SECTOR

§ Remember to finish up the records before you leave tonight
THE APPROACH
(OR HOW WE WORK)
Complex casuality

- § GDPR
- Legacy
- ICT systems/Vendors in the market
- Incentives for innovation (?)
- § access to info. act
- § national legislation
- § public procurement

Budgets

Design thinking
We innovate on problems using storytelling - design thinking, challenging the existing truths
#01: User oriented
#02: hollistic
#03: Co-creation
#04 Challenge existing truths
#06: Iterative

Let users try it - Controlled live experiments

Test

Learn

Who needs to know what we have learned?
What do we need to know now?

Adjust

Share

Should we keep or discard this?

Who needs to know what we have learned?
How can we share our knowledge?
SOME OF OUR RESULTS
(FROM SERVICE ORIENTED WORK)
New approach to appraisal & Digitizing
- We digitize 90% of modern paper archives reducing long term costs
increased number of archives transferred to the National Archives - using half the manpower
Some of our results

Increased volume of archives inspection
With positive feedback from the inspected
Develop comprehensive solution for central and local government archives – Large budget increase
Our vision for 2025
Government employees need not spend time on archiving
Follow up questions?

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