Adopting the Governance Approach to Information Assets: Sustainable Framework for Democracy

Adozione dell'approccio di governance agli asset informativi: quadro sostenibile per la democrazia

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✓ Outline the nature of my PhD research

✓ Discuss key challenges to digital recordkeeping

✓ Impact of digital transformation on the role & duties of Records & Information Management (RIM) professionals

✓ The Information Governance (IG) approach
IG is defined as “an accountability framework to ensure appropriate behavior in the valuation, creation, storage, use, archiving and deletion of information.”
Objectives of my research |
biettivi della mia ricerca

- Analyse the legal and policy framework for the selected parastatal organizations.
- Review the existing IG maturity models, with a view to using them to assess parastatal organizations in Botswana.
- Assess infrastructure for implementation of an IG framework in parastatals in Botswana.
- Identify the IG practices in parastatals in Botswana.
- Propose an IG framework for adoption by parastatals in Botswana.
1. How do the legal and regulatory frameworks regulate records and information management in the selected parastatal organizations in Botswana?

2. Which IG framework would be suitable for the selected parastatal organizations in Botswana?

3. What is the current strategy or approach for information life-cycle management in selected parastatal organizations in Botswana?
Research questions | domande di ricerca

4. What are the current RIM practices in selected parastatal organizations in Botswana?

5. What are the capabilities of the existing records-generating systems in selected parastatal organizations in Botswana?

6. What is the hierarchical structure – are the power structures centralized or decentralized?
Key Challenges to digital recordkeeping | Sfide principali per la tenuta dei registri digitali

➢ Records management (RM) is insufficient on its own to fulfil the information needs of an organization

➢ Technological developments leading to media obsolescence

➢ RIM professionals lack the skills for digital recordkeeping – they seem to ‘behind the curve’.

➢ Records management seem to be synonymous with the paper era
The impact of digital transformation on the role and duties of records and archives professionals

- RIM professionals have to manage a wide range of information resources
The impact of digital transformation on the role and duties of records and archives professionals

• RIM professionals need various technological skills to manage digital assets?
What is Information Governance (IG) | Cos'è la governance dell'informazione

- **information governance**: an accountability framework to ensure appropriate behavior in the valuation, creation, storage, use, archiving and deletion of information. It includes the processes, roles and policies, standards and metrics that ensure the effective and efficient use of information in enabling an organization to achieve its goals. (Gartner, 2022)

- .... information governance is a response to a changing workplace, hugely impacted by technology and requires collaboration between several groups to ensure consistency and reduce duplication of effort in managing information resources. (Ardern, 2016)
Information Governance approach | Approccio di governance dell'informazione

What is the IG approach?

- Coordinated approach
- Integrated strategies
- Collaboration of stakeholders (IT, legal, risk, privacy)
- Governance principle
✓ Integrated strategies
✓ Coordinated approach
Collaboration of stakeholders
Grazie a tutti!!!