### Wednesday, 23 May 2018

**Workshop on: ICTs for Archives and Records Management Services in the 21st Century: Impact and Opportunity**

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>08:45 – 09:00</td>
<td>Registration</td>
</tr>
<tr>
<td>09:00 – 09:45</td>
<td>Keynote speech:</td>
</tr>
<tr>
<td></td>
<td>Creating Public Value in a Dynamic and Complex World</td>
</tr>
<tr>
<td></td>
<td><strong>Theresa A. Pardo</strong></td>
</tr>
<tr>
<td></td>
<td>Director, Center for Technology in Government</td>
</tr>
<tr>
<td></td>
<td>University at Albany, State University of New</td>
</tr>
<tr>
<td></td>
<td>York</td>
</tr>
<tr>
<td>09:45 – 10:15</td>
<td>Q &amp; A session</td>
</tr>
<tr>
<td>10:15 – 10:30</td>
<td>Coffee / tea</td>
</tr>
<tr>
<td>10:30 – 12:00</td>
<td>Session one of the workshop</td>
</tr>
<tr>
<td>12:00 – 13:30</td>
<td>Lunch</td>
</tr>
<tr>
<td>13:30 – 15:00</td>
<td>Session two of the workshop</td>
</tr>
<tr>
<td>15:00 – 15:15</td>
<td>Coffee / tea</td>
</tr>
<tr>
<td>15:15 – 17:30</td>
<td>Session three of the workshop</td>
</tr>
</tbody>
</table>

**Chair:**
Mr Gustavo Castaner  
European External Action Service  
Parc 1/575, Rue de la Loi 242,  
B-1046 Brussels  
gustavo.castaner-marquardt@eeas.europa.eu  
Tel: +32 2 584 1240

**Vice Chair/Treasurer:**
Ms. Blandine Blukacz-Louisfert  
United Nations Office at Geneva  
Palais des Nations  
CH-1211 Geneva 10  
Switzerland  
bbulukacz-louisfert@unog.ch  
Tel: +41 (0)22 917 41 89

**Secretary:**
Mr Jan Lohman  
European Central Bank  
Sonnemannstrasse 22  
60314 Frankfurt am Main,  
Germany  
jan.lohman@ecb.europa.eu  
Tel: +49(0)69 1344 7466

**Board members:**
Ms Ineke Deserno (NATO)  
deserno.ineke@hq.nato.int  
Ms Michelle Dolbec  
dolbecwdc@gmail.org  
Mr Dieter Schlenker (EUI / HAEU)  
dieter.schlenker@eui.eu
About the keynote speech

Drivers for change are coming from many directions. New industries and work practices are changing our economy. Globalization is changing our world views and new and emerging technologies are driving changes in the way we think, act, learn, and interact with the world around us. This complex and dynamic environment requires us to think in new ways about how to build and sustain capability to deliver public value. Institutions of all kinds are both driving and responding to change. This keynote will contribute to the dialogue on the dynamic and complex world and explore the capabilities required by those working on behalf of the public and citizenry to create public value.

About the workshop

The workshop will continue the theme of the keynote speech; the dynamic and complex world, and consider the nature of the changes affecting the SIO community by introducing and exploring a number of concepts, practices and challenges influencing and in some cases, driving, the work of the 21st century archivist and records manager. Workshop sessions will include attention to a set of selected topics including data as an institutional asset, data management as an emerging priority, the changing context of archives and records management, including the impact of emerging technologies. The sessions will involve both formal presentations with some group exercises and moderated discussions.

About the Workshop facilitator

Theresa Pardo is Director of the Center for Technology in Government, University at Albany, State University of New York. She also holds full research professor appointments in Public Administration and Policy and Informatics. Under her leadership, CTG works closely with multi-sector and multi-disciplinary teams from the U.S. and around the world to carry out applied research and problem solving projects focused on the intersections of policy, management, and technology in the governmental context.
As a result of her recognized expertise in the digital government field, she has been appointed to numerous high level advisory roles at all levels of government in the United States and internationally, e.g. New York Governor Andrew M. Cuomo appointed her policy advisor to his OpenNY initiative and recently she was appointed to the city of Schenectady’s Smart Cities Advisory Commission. The US Environmental Protection Agency appointed Theresa to the Agency’s National Advisory Committee and she recently began a 4-year term as a member of the User Working Group of the NASA Socioeconomic Data and Applications Center.

She is regularly called upon by the World Bank and the United Nations to advise both international organizations on how information and technology can best be used to help address critical global issues.

For more information, see: www.ctg.albany.edu
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 – 9:15</td>
<td>Welcome participants by Chair / Host (including housekeeping issues)</td>
</tr>
<tr>
<td>9:15 – 10:15</td>
<td>1. Report from the Chair / Secretary / Set-up Recommendation Committee</td>
</tr>
<tr>
<td></td>
<td>Including report from the Chair on “Comma” issue edited by SIO and report from the SIO Survey Working Group</td>
</tr>
<tr>
<td>10:15 – 10:45</td>
<td>Coffee / tea</td>
</tr>
<tr>
<td>10:45 – 12:30</td>
<td>2. United Nations ARMS – host presentations</td>
</tr>
<tr>
<td>12:30 - 14:00</td>
<td>Lunch</td>
</tr>
<tr>
<td>14:00 – 15:30</td>
<td>3. A year at our International Organisations</td>
</tr>
<tr>
<td></td>
<td>Round-table session on major archives and records management developments within each organization</td>
</tr>
<tr>
<td>15:30 – 16:00</td>
<td>Coffee / tea</td>
</tr>
<tr>
<td>16:00 – 17:30</td>
<td>4. Practical implementation of preservation software</td>
</tr>
<tr>
<td></td>
<td>4.1 “Machine learning for archival holdings -”</td>
</tr>
</tbody>
</table>

**Chair:**
Mr Gustavo Castaner  
European External Action Service  
Parc 1/575, Rue de la Loi 242, B-1046 Brussels  
gustavo.castaner-marquardt@eas.europa.eu  
Tel: +32 2 584 1240

**Vice Chair/Treasurer:**  
Ms. Blandine Blukacz-Louisfert  
United Nations Office at Geneva Palais des Nations  
CH-1211 Geneva 10  
Switzerland  
bblukacz-louisfert@unog.ch  
Tel: +41 (0)22 917 41 89

**Secretary:**  
Mr Jan Lohman  
European Central Bank  
Sonnemannstrasse 22  
60314 Frankfurt am Main, Germany  
jan.lohman@ecb.europa.eu  
Tel: +49(0)69 1344 7466

**Board members:**  
Ms Ineke Deserno (NATO)  
deserno.ineke@hq.nato.int  
Ms Michelle Dolbec  
dolbecwdcc@gmail.org  
Mr Dieter Schlenker (EUI / HAEU)  
dieter.schlenker@eui.eu
<table>
<thead>
<tr>
<th>Chair:</th>
<th>Vice Chair/Treasurer:</th>
<th>Secretary:</th>
<th>Board members:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mr Gustavo Castaner  European External Action Service  Parc 1/575, Rue de la Loi 242, B-1046 Brussels  <a href="mailto:gustavo.castaner-marquardt@eeas.europa.eu">gustavo.castaner-marquardt@eeas.europa.eu</a>  Tel: +32 2 584 1240</td>
<td>Ms Blandine Blukacz-Louisfert  United Nations Office at Geneva  Palais des Nations  CH-1211 Geneva 10  Switzerland  <a href="mailto:bbakacz-louisfert@unog.ch">bbakacz-louisfert@unog.ch</a>  Tel: +41 (0)22 917 41 89</td>
<td>Mr Jan Lohman  European Central Bank  Sonnemannstrasse 22  60314 Frankfurt am Main, Germany  <a href="mailto:jan.lohman@ecb.europa.eu">jan.lohman@ecb.europa.eu</a>  Tel: +49(0)69 1344 7466</td>
<td>Ms Ineke Deserno (NATO)  <a href="mailto:deserno.ineke@hq.nato.int">deserno.ineke@hq.nato.int</a>  Ms Michelle Dolbec  <a href="mailto:dolbecwdc@gmail.org">dolbecwdc@gmail.org</a>  Mr Dieter Schlenker (EUI / HAEU)  <a href="mailto:dieter.schlenker@eui.eu">dieter.schlenker@eui.eu</a></td>
</tr>
</tbody>
</table>

opportunities and threats”

*Seth Van Hooland (Université Libre de Bruxelles)*

4.2 “UNHCR: Arkivum in the cloud”

*Montserrat Canela Garayoa (UNHCR)*

4.3 “Implementing an EDRMS in the cloud based on Microsoft SharePoint”

*Edouard Ratheau (IADB)*

19:00  Dinner (SIO members)
## Friday, 25 May 2018

### 44th ICA/SIO Annual Meeting – Day 2

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 – 9:00</td>
<td>Preparation of Recommendations (only for Recommendation Committee)</td>
</tr>
<tr>
<td>9:00 – 10:30</td>
<td><strong>5. Access to Archives of International Organisations</strong></td>
</tr>
<tr>
<td></td>
<td>5.1 “Old roots for new routes” - The role of the CEDEFOP archives in preserving and valorising institutional memory</td>
</tr>
<tr>
<td></td>
<td><em>Marc Willem (CEDEFOP)</em></td>
</tr>
<tr>
<td></td>
<td>5.2 “The new Access policy at UNHCR”</td>
</tr>
<tr>
<td></td>
<td><em>Montserrat Canela Garayoa (UNHCR)</em></td>
</tr>
<tr>
<td></td>
<td>5.3 “Total Digital Access to the League of Nations Archives Project”</td>
</tr>
<tr>
<td></td>
<td><em>Blandine Blukacz-Louisfert, UNOG</em></td>
</tr>
<tr>
<td>10:30 – 11:00</td>
<td>Coffee / tea</td>
</tr>
<tr>
<td>11:00 – 12:30</td>
<td><strong>6. Data Protection, from National to International</strong></td>
</tr>
<tr>
<td></td>
<td>6.1 “Ensuring the right of personal data protection in a context of informational openness. The experience of the guarantor bodies in Mexico”</td>
</tr>
<tr>
<td>Time</td>
<td>Session</td>
</tr>
<tr>
<td>-----------</td>
<td>----------------------------------------------</td>
</tr>
<tr>
<td>12:30 – 13:30</td>
<td>Lunch</td>
</tr>
<tr>
<td>13:30 – 15:00</td>
<td>7. Information Governance in International Organisations</td>
</tr>
<tr>
<td>15:00 – 15:30</td>
<td>Coffee / tea</td>
</tr>
<tr>
<td>15:30 – 16:00</td>
<td>8. Recommendations</td>
</tr>
</tbody>
</table>

### Chair:
Mr Gustavo Castaner  
European External Action Service  
Parc 1/575, Rue de la Loi 242, B-1046 Brussels  
gustavo.castaner-marquardt@eeas.europa.eu  
Tel: +32 2 584 1240

### Vice Chair/Treasurer:
Ms. Blandine Blukacz-Louisfert  
United Nations Office at Geneva  
Palais des Nations  
CH-1211 Geneva 10  
Switzerland  
bbukacz-louisfert@unog.ch  
Tel: +41 (0)22 917 41 89

### Secretary:
Mr Jan Lohman  
European Central Bank  
Sonnemannstrasse 22  
60314 Frankfurt am Main, Germany  
jan.lohman@ecb.europa.eu  
Tel: +49(0)69 1344 7466

### Board members:
Ms. Ineke Deserno (NATO)  
deserno.inke@hq.nato.int  
Ms Michelle Dolbec  
dolbecwddc@gmail.com  
Mr Dieter Schlenker (EUI / HAEU)  
dieter.schlenker@eui.eu

### José Guadalupe Luna Hernández,  
Commissioner ITAIPEM
6.2 “The GDPR and its impact on international organisations”  
Ineke Deserno, NATO
6.3 “GDPR: the World Bank approach”  
Paloma Beneito Arias & Daniele Balduzzi, World Bank

### José Guadalupe Luna Hernández,  
Commissioner ITAIPEM
6.2 “The GDPR and its impact on international organisations”  
Ineke Deserno, NATO
6.3 “GDPR: the World Bank approach”  
Paloma Beneito Arias & Daniele Balduzzi, World Bank

### José Guadalupe Luna Hernández,  
Commissioner ITAIPEM
6.2 “The GDPR and its impact on international organisations”  
Ineke Deserno, NATO
6.3 “GDPR: the World Bank approach”  
Paloma Beneito Arias & Daniele Balduzzi, World Bank

### José Guadalupe Luna Hernández,  
Commissioner ITAIPEM
6.2 “The GDPR and its impact on international organisations”  
Ineke Deserno, NATO
6.3 “GDPR: the World Bank approach”  
Paloma Beneito Arias & Daniele Balduzzi, World Bank
<table>
<thead>
<tr>
<th>Time</th>
<th>Agenda Item</th>
</tr>
</thead>
<tbody>
<tr>
<td>16:00 – 16:15</td>
<td>9. Any other business / next meeting announcement</td>
</tr>
<tr>
<td>16:15 – 17:15</td>
<td>10. Visit UN ARMS archives and building (optional)</td>
</tr>
</tbody>
</table>

**Chair:**
Mr Gustavo Castaner  
European External Action Service  
Parc 1/575, Rue de la Loi 242, B-1046 Brussels  
gustavo.castaner-marquardt@eeas.europa.eu  
Tel: +32 2 584 1240

**Vice Chair/Treasurer:**  
Ms. Blandine Blukacz-Louisfert  
United Nations Office at Geneva  
Palais des Nations  
CH-1211 Geneva 10  
Switzerland  
bblukacz-louisfert@unog.ch  
Tel: +41 (0)22 917 41 89

**Secretary:**  
Mr Jan Lohman  
European Central Bank  
Sonnemannstrasse 22  
60314 Frankfurt am Main, Germany  
jan.lohman@ecb.europa.eu  
Tel: +49(0)69 1344 7466

**Board members:**  
Ms Ineke Deserno (NATO)  
deserno.ineke@hq.nato.int  
Ms Michelle Dolbec  
dolbecwdec@gmail.org  
Mr Dieter Schlenker (EUI / HAEU)  
dieter.schlenker@eui.eu