1. Introduction
In 2013 the Autonomous Province of Trento made available to the public the data contained in the Information System of the Historical Archives of Trentino-AST (a database active since 2006), to which the majority of the archival institutes of the provincial territory belongs, with a specific section of the Trentinocultura-TCU portal.

As at 30.06.2022, 604 archival inventories are available online, including over 350,000 records relating to archival complex, archival units, records creators and records owners; over 17,000 units, including 15,500 documents on parchment, are accompanied by digital reproduction, which can be viewed and downloaded freely.

2. Method and research objectives
The usage statistics of the TCU-AST portal were analyzed, limited to the fonds kept in the Provincial Archives of Trento, the request for consultation at the study room and those received by e-mail, were also examined for comparison purposes in the same period.

The purpose of the poster is to present the acquired informations regarding:
- viewed pages and number of users
- geographic origin of users
- degree of user interaction with archivists

3. Results
In the period 1 January 2017-30 June 2022 the section of the TCU-AST portal has had 303,724 page views (4.16% of the entire TCU portal).

The numbers are constant between 2017 and 2019, with a growth of 18.8% in 2020, attributable to the closures imposed by the Covid-19 pandemic; the data remained substantially at the level of 2020 also in 2021 and in the first half of 2022.

3.1. The geographical origin of users: bridging the spatial gap
The users, considered cumulatively from 1 January 2020 (date of activation of the survey on a geographical basis) until 30 June 2022, amount to 18,811 and are divided as follows:

<table>
<thead>
<tr>
<th>Location</th>
<th>Users</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trentino</td>
<td>3,305</td>
</tr>
<tr>
<td>(esclusa la Provincia di Trento)</td>
<td>11,859</td>
</tr>
<tr>
<td>alti Stati</td>
<td>3,647</td>
</tr>
</tbody>
</table>

Different research interests are reflected in the geographical distribution of users. In the first place the large presence of countries that starting from the XIXth century represented traditional destinations of Trentino emigration (Brazil, Argentina, United States, Austria, Germany, Switzerland), suggests the hypothesis that the consultations have mainly practical purposes, linked to the recognition of Italian citizenship.

3.2. Users interests: bridging the information gap
The consultation statistics of the fonds stored in the Provincial Archives of Trento were processed for the period from January 2017 to June 2022, comparing them to the statistics of the study room and to the data obtained from the contacts held with users via e-mail.

Note that the fonds "Istituto degli Esposti" responds to genealogical-personal needs, integrating the information present in the parish registers, while the documents of the Thun Family (partly digitized) represent an important source for the reconstruction of the historical events of the Trentino in the context of the Empire; the land registers and archival books satisfy requests from a practical-administrative field, while Chailly and Caproni collections contain documents of a specialized field (musical and aeronautical respectively).

3.3. Users reports: bridging the professional gap
The not numerous reports of errors in the database received by e-mail from users deserve a mention. They attest the use of all the features and a high level of data interpretation, highlighting the presence of errors:
- computer errors: links to the descriptive sheet of irrelevant images or gaps in the geographic search data
- content errors: incorrect personal names or toponyms in the abstracts.

4. Conclusions
4.1. The portal usage statistics confirm the hypothesis that the TCU-AST portal allows to "bridge the gap", intercepting a relevant number of users outside the provincial and national borders: as mentioned, in the period January 2020 - June 2022, 11,849 non Trentino users were registered out of 15,164 Italians (corresponding to 78.13%) and 3,647 foreign users out of a total of 18,811 (16.9%).

4.2. The analysis also made it possible to understand, for the Provincial Archive, which are the most viewed inventories online, which only partially coincide with those consulted in the study room and with those subject to request via e-mail.

4.3. Finally, users who actively interact to correct or supplement the descriptions offer an important contribution to system quality monitoring, and therefore it is hoped that their number, currently small, may increase over time.