“They’re gonna move me to records”

On the benefits of electronic public agency consultation for the relationship between archives and the public agencies they serve

Transferring paperwork into a digital world: “Orderly chaos” without proper records management

Building bridges between different public agencies, as well as between archives and public agencies, by supervision and consultation

Restoring order: The introduction of proper records management

Success through solid bridge building: Colleagues have become collaborating partners; the records are in order