

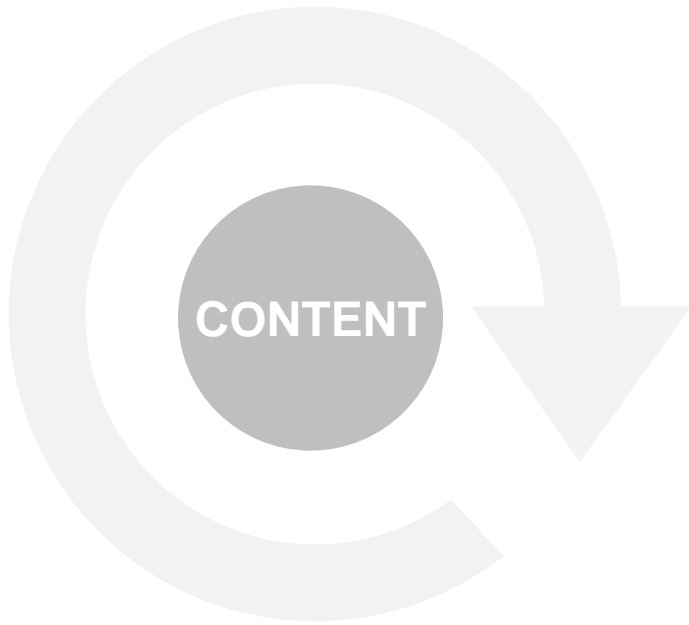
# **Design Framework for Digital Records Management of New Business Processes:**

## The Case of the Internet Court in China

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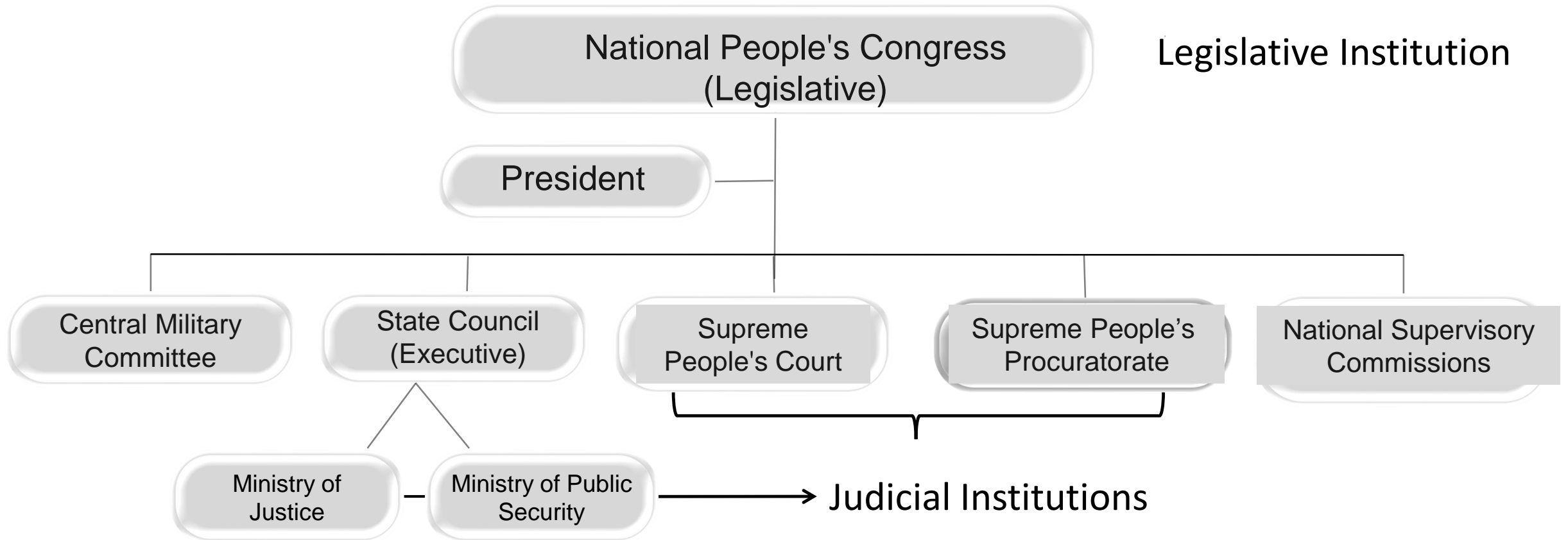
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# 01 | Background

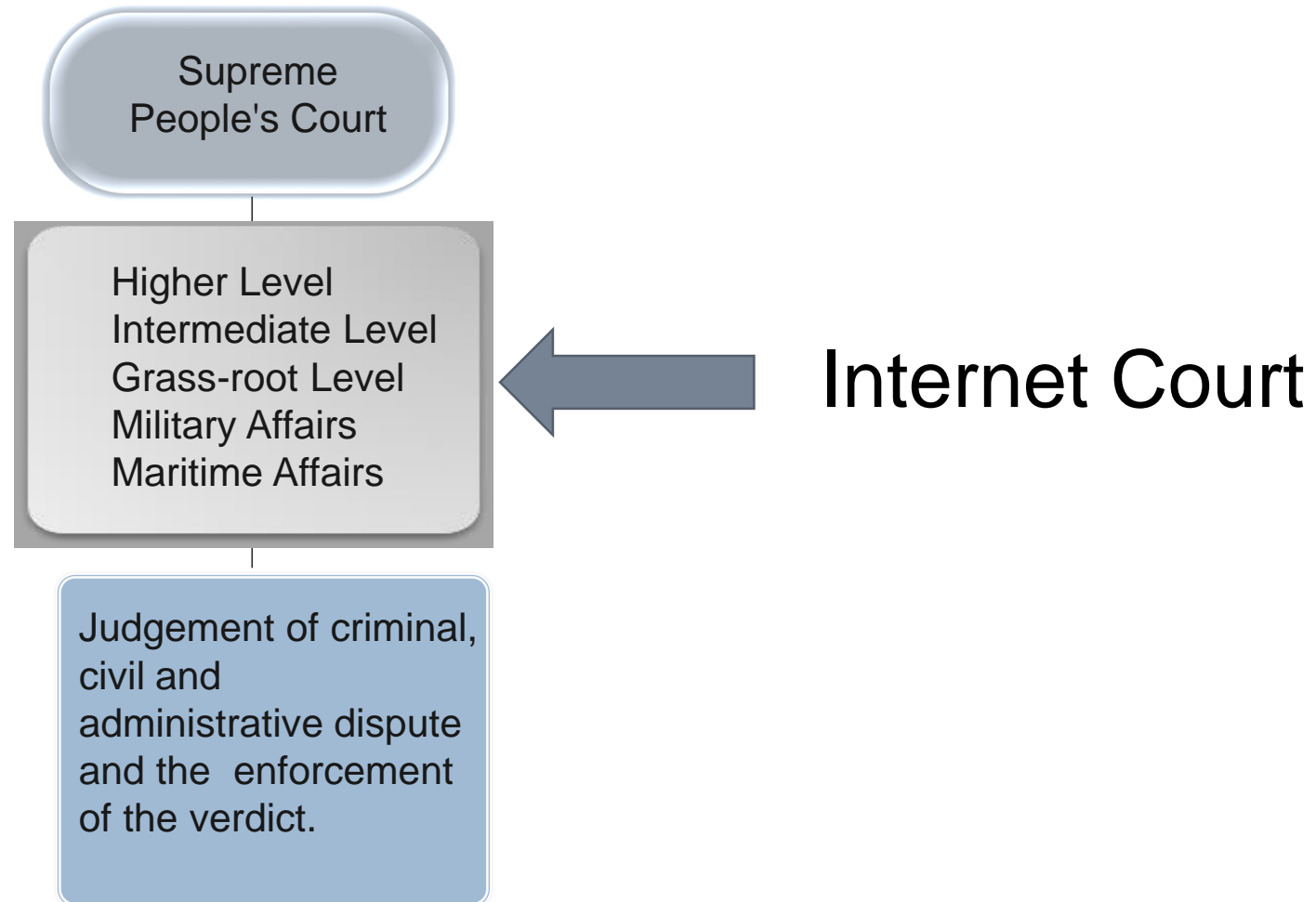
# 1.1 Chinese Legal Framework

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# 1.1 Chinese Legal Framework

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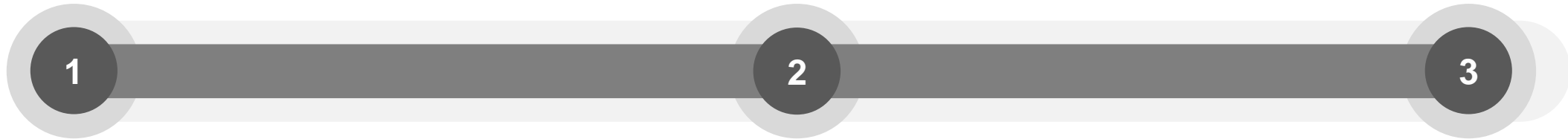
# 1.2 Informatization in Court System

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2002-2016:

## Connected Court System

In November 24, 2016, with the access of Walong Village Court in Tibet to the legal internet, all the courts (3525 ) and agencies (10759) under the courts in China have been online and interconnected.



1996-2002:  
IT infrastructure and business systems

2016-NOW  
Smart Court  
Hangzhou, Beijing and Guangzhou  
Internet Court as pilots

## 1.3 Online Legal Proceeding – typical case

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### – Hangzhou Internet Court

- Cases
  - E-Hearings
  - Mediation
  - Execution of Judgements
  - Blockchain
  - E-Evidence
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- <https://www.netcourt.gov.cn/portal/main/domain/index.htm>

# 1.3 Online Legal Proceeding – typical case

杭州互联网法院诉讼平台  
www.netcourt.gov.cn

首页 案件查询 智慧法院 调解平台 执行平台 司法区块链 证据平台

维护网络安全、化解涉网纠纷  
促进互联网和经济社会深度融合

我要起诉 我要应诉

智能客服

杭州互联网法院



## 1.3 Online Legal Proceeding – typical case

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Internet Court – six platforms supporting online trial

- Online litigation platform
- Online Mediation platform
- Electronic Evidence platform
- Electronic Delivery platform
- Online Trial Disclosure platform
- Online enforcement platform

**02**

**Records Management in  
Legal System**

## 2 Records Management in Legal System

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Paper Records  Digital Records

- Create more records
- Much different in form and characteristics  
Different management methods needed



## 2 Records Management in Legal System

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### Policies Regulations - For digital-born records

Policies and Standards Released by Supreme Court		
Formal Judicial interpretation	2	<ul style="list-style-type: none"><li>• Terminology</li><li>• IT structure, technological requirement</li><li>• Strategic design, Business and process design</li><li>• Performance evaluation, system operation and maintenance</li><li>• <b>Codes for databases, catalogs for digital litigation documents</b></li></ul>
Judicial interpretation documents	11	
Regulations	18	
Standards	80+	

Miss the focus of digital records

- responsible department
- policies or regulations

**03**

**Other Problems**

### 3 Other Problems

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- Long-term records accessibility and authenticity – Historical accountability
- Over-transparency – The right to be forgotten
- Decision Accountability – Human or machine?

Experiment for AI drafted judgement in Hangzhou  
Internet Court



New challenge for records people in China!



**Thank You!**