Design Framework for Digital Records Management of New Business Processes: The Case of the Internet Court in China

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1. Background
2. Records Management in Legal System
3. Other Problems
01 Background
1.1 Chinese Legal Framework

- National People's Congress (Legislative)
  - President
    - Central Military Committee
    - State Council (Executive)
      - Ministry of Justice
      - Ministry of Public Security
    - Supreme People's Court
    - Supreme People's Procuratorate
  - National Supervisory Commissions

Legislative Institution
Judicial Institutions
1.1 Chinese Legal Framework

Judgement of criminal, civil and administrative dispute and the enforcement of the verdict.

Supreme People's Court

Higher Level
Intermediate Level
Grass-root Level
Military Affairs
Maritime Affairs

Internet Court
1.2 Informatization in Court System

1996-2002: IT infrastructure and business systems

2002-2016: Connected Court System
In November 24, 2016, with the access of Walong Village Court in Tibet to the legal internet, all the courts (3525) and agencies (10759) under the courts in China have been online and interconnected.

2016-NOW
Smart Court
Hangzhou, Beijing and Guangzhou
Internet Court as pilots
1.3 Online Legal Proceeding – typical case

– Hangzhou Internet Court
  • Cases
  • E-Hearings
  • Mediation
  • Execution of Judgements
  • Blockchain
  • E-Evidence

• https://www.netcourt.gov.cn/portal/main/domain/index.htm
1.3 Online Legal Proceeding – typical case
1.3 Online Legal Proceeding – typical case

Internet Court – six platforms supporting online trial

- Online litigation platform
- Online Mediation platform
- Electronic Evidence platform
- Electronic Delivery platform
- Online Trial Disclosure platform
- Online enforcement platform
Records Management in Legal System
2 Records Management in Legal System

Paper Records ➢ Digital Records

➢ Create more records

➢ Much different in form and characteristics

Different management methods needed
# 2 Records Management in Legal System

## Policies Regulations - For digital-born records

<table>
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<th>Policies and Standards Released by Supreme Court</th>
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- Terminology
- IT structure, technological requirement
- Strategic design, Business and process design
- Performance evaluation, system operation and maintenance
- Codes for databases, catalogs for digital litigation documents

Miss the focus of digital records
- responsible department
- policies or regulations
Other Problems
3 Other Problems

➢ Long-term records accessibility and authenticity – Historical accountability
➢ Over-transparency – The right to be forgotten
➢ Decision Accountability – Human or machine?

Experiment for AI drafted judgement in Hangzhou Internet Court

New challenge for records people in China!
Thank You!